IT SERVICES
Steve Krogull, CIO & Associate Vice Chancellor of Information Technology

ITS Org Chart
Updated: January 2024

UNIVERSITY OF ARKANSAS

Kara Karstedt
Executive Assistant

SECURITY
Stephen Tycer, CISO

Mike Aracana	Jarvis Roberts
Robbie Hoy	Nick Salonen
Ruth Parcells	Ross Yeatman

RESEARCH & ACADEMIC TECHNOLOGY
Ian Czarnezki, Associate CIO

ACADEMIC TECH

Open Position
Director of Academic Technology

SYSTEMS SUPPORT
Chris Bray	Michael Duncan
John Chapman	Erik Watkins

RESEARCH TECHNOLOGY

Open Position
Director of Research Technology

Shuai Lui	Ling Ting
Marie Riley	Cody Bullock

IT BUSINESS OPERATIONS
Kim Miller, Director

TECH STORE

Elizabeth Cunningham
Director of Technology Sales

Jeff Blevins	Sam Houser
Tony Garrett	Kevin Kyger
Max Holtkamp	Eric Skagfjord
Derek Van Lynn	Luis Alfonso Cruz

CONTRACTS

Manager
Kinzie Ameling

Staff (Open Position)

ENTERPRISE INFR. SYSTEMS
Open Position, Associate CIO

ENTERPRISE SYSTEMS

Walter Green
Director of Enterprise Systems

ENTERPRISE SYSTEMS
Randall Carrell	Joseph Paparo
Kristy Hodge	Robert Silcox
James McCartney	Darrel Summers
Kenneth Kyle	

VIRTUALIZATION AND STORAGE
Will Cooksey	Brian Williams
Jeramie Rentfrow	

CLOUD & COLLABORATION
Bryson Porter	Ken Gillum
David Stowers	Leonard McKinnon
Ian Wolfenbarger	

INFRASTRUCTURE SYSTEMS

Open Position
Director of Infrastructure Systems

DATA CENTER OPERATIONS

Charles Dwyer
Colin Byers	John Paul Jackson
Jeff Danks	Ronnie Isenhower

PRODUCTION CONTROL
Mike Adair	Bryan Oakes

NETWORK ENTERPRISE SYSTEMS

Michael Wade
Branden Jones	Clay Townzen
Felipe Martinez	Michael Urteaga
Matthew Mauney	Lance Vassar
Bryan Smith-Gibson	Richard Velazquez
Stacie Strom	Mason Walker
Hemant Pandey	Ryan Bancroft
	Grayson Groepper

NETWORK ARCHITECTURE

Michael Davis

ENTERPRISE APPLICATIONS & DATA SERVICES
Don Ussery, Associate CIO

BUSINESS APPLICATION SERVICES

Camilla Shumaker
Director, Business Application Services

FACULTY INFORMATION SYSTEMS
Kevin Bolin	Carolina Isbell	Laura MacCracken

INTEGRATIONS / SNAPLOGIC
Open Position

IMAGING & WORKFLOW
Nathan Wust	Garrett Bertrand

BUSINESS LOGIC
David Boddie	Leslie Seigneur
Kathy Nichols	Ali Williams
Alex Wilson	Kaleb Futch

WEB
Andrew Dorman	Rory Sims

ENTERPRISE DATA SERVICES

Open Position
Director, Enterprise Data Services

DATA MANAGEMENT

Teguh Sridjajamerta
Ying Xie	Benjamin Hudson	Fatemeh Goudarzi

BI ANALYTICS
Stephen Ritterbush	Shawn Eary

DATA WAREHOUSE
Akbar Golmirzaie	Eugenia Schein
Lonnie Deavens	

ENTERPRISE APPLICATION SERVICES

Nate Webster
Director, Enterprise Application Services

STUDENT INFO SERVICES

Allen Fields
Director, UAConnect Dev & Support
Brian Diercouff	David Savage
Diane McCollum	Paige Thompson

TECHNOLOGY SOLUTIONS

Shelly Walters
Stuart Bailey	Darla Sanders
Pamela Martin	

ENTERPRISE SERVICE MGMT
Selena Hriz, Associate CIO

PROJECT MANAGEMENT

Lance Turner
Director of Project Management
Melody Kinsel	Matt Westphal	Selva TS
Sant Satsangi	John Brahm	Deirdre Slavik

SERVICE MANAGEMENT
Rick Bushmiaer	Chuck Mitchell	Joel Cook

SUPPORT SERVICES

Open Position
Director of Support Services

ASSET MANAGEMENT
Tyler Snyder
Collin Burris

COMPUTER LABS
Travis Lynch
John Brezinski	William Cigainero
Andy Brocklesby	

DESKTOP SUPPORT
Jack Dennis
Daken Bailey Adam	Paul Morstad	Jacob Womack
Lloyd Bo Patrick	David Rector	D.J. Babb
Anastasiia Tykina	Michael Busbee	Taylor Wyatt
Leo Williams	Bryce Sanders	Elijah Smith
Bryce Snow	Muhammad Ali Muhammad	

HELP DESK
Adam Dirgo
Deborah Evans	Wesley Parker	Landis Mayfield
Nicholas Hester	Laura Shepard-Johnson	
Kyle Johnson	LeeAnne Atkins	

Campus Partnerships
Kathryn Zawisza, Associate CIO

Sandy Kizer
Director of IT, WCOB

Jason Y Ammons
Associate Director of IT, Housing